

# Littlefield Surgery

## How we supported our patient's health care needs in January 2024.

- ❖ 4251 GP appointments available for booking.
- ❖ 3456 GP appointments booked.

**81.3% of GP appointments were booked and 1.4% did not attend.**

- ❖ 2073 Nurse and HCA appointments available for booking.
- ❖ 1985 Nurse and HCA appointments booked.

**95.8% of appointments booked. 5.5 % did not attend.**

**Overall, 163 patients did not attend their appointment.**



- ❖ 833 clinical documents were managed.
- ❖ 5901 electronic prescriptions have been signed.
- ❖ 58 hospital referrals have been made by the GPs and administration team.

**Order repeat prescriptions on the NHS App**



## Practice Updates

Our new receptionist, Casie has joined the team this month.

We say goodbye to our receptionist Kayleigh. We would like to thank Kayleigh for all her hard work and support to the practice.

## Easter Bank Holiday Weekend

Thursday 28<sup>th</sup> March 08:00 – 14:00  
Friday 29<sup>th</sup> March CLOSED  
Saturday 30<sup>th</sup> March – CLOSED  
Sunday 31<sup>st</sup> March – CLOSED  
Monday 1<sup>st</sup> April CLOSED  
Tuesday 2<sup>nd</sup> April 08:00 – 18:30

If you require medical assistance, please call 111 or visit 111.nhs.uk for advice and support, 24 hours a day.

Don't forget to order your repeat medications to ensure you have enough over the bank holiday weekend.

## NHS Talking Therapies

Are you struggling with feelings of stress, excessive worry, depression, or social anxiety?

NHS Talking Therapies can help! The service is effective confidential, and free.

Your GP can refer you or you can self-refer. **Visit: [nhs.uk/talk](https://nhs.uk/talk)**